

<u>S&M-CM/165/RCV & TUs/11-12/37</u>

dt @ Chennai-6 the 25.10.2011.

Sub: Introduction of two new longer validity RCVs for Student Special Plan customers - **reg. Ref** :: C.O. No.26-7/2011-T&C Circular No:80/11-12 dt 20.10.2011.

W.r.t C.O. letter under ref., approval of competent authority is hereby conveyed for the introduction of two new longer validity RCVs for "Students Special" pre-paid plan in TN LSA (incl CHTD) w.e.f 28-10-2011.

The details are given below:-

Sl.No	Particulars	Tariff	
a	MRP of RCVs (incl. S.Tax)	Rs.153	Rs.253
b	Free Talk Value	Rs.20	Rs.40
с	FREE SMS in Nos	1500	3000
d	FREE DATA Usage in MB	500 MB	1000 MB
e	Validity	180 days	365 days

i) The existing default recovery of Rs. 25.39 for 30 days validity extension will continue to be available for the student customers who do not use the above RCVs

- ii) The new RCVs are to be made available through C-TOP UP only to Student Special Plan customers only with the usual conditions (i.e. Unutilized free SMS/DATA/validity available with the existing validity will be carried forward subject to max of 450 days).
- iii) During the validity period of the above RCVs, the monthly default deduction should be stopped.
- iv) On expiry of the above RCV validity, the existing default recovery mode will come into force including sending a prompt SMS if sufficient balance is not available for recovery
- v) There is no change in all other terms and conditions which are as per the parent plan Student Special.

Dirode

(K.R. Aravindavalli) AGM(Marketing-CM)

То

DGM (NW-O CM), Trichy -1/ Coimbatore – For information please.
GM(S&M-CM), Chennai Telephones, Chennai – For information please.
GM (F) / Sr. GM (TR) TN Circle, Chennai for information please.
DGM/DE IN Incharge - Trichy - for information & necessary action please.
DGM (N/W Ops-CM)/DE Commercial -Coimbatore - For information & necessary action please.
Heads of SSAs, -- for kind information and necessary action please.
DGM (Sales) & AGM (Sales), Chennai-6 –For information and informing Sales Heads , franchisee managers and retail managers and other Channel partners along with commission structure as applicable.
DGM (CS), Chennai-6 - For information and informing Call Centre/Customer Service Centre Officials and ensure uploading the information on the website "tamilnadu.bsnl.co.in" .